Terms and Conditions

Automatic Debit Commencement
Your automatic debit service will be operational and your required payment will be taken from the account you designated on the due date of your next bill. Your bill will indicate that it is being paid by auto-debit when this service is activated.

Record of Payment
Your bank statement will indicate the amount and date of your automatic payment. Retain this record of proof of payment for future reference regarding your billing. If a question arises regarding your payment of the amount differs from your bill, you must notify us and your financial institution within sixty (60) days of the date of the questioned statement. Your financial institution will advise you of rights concerning the error.

Availability of Funds
You are responsible for having enough money in the account you designated on the payment due date. You are responsible for any fees associated with non-sufficient funds. The Village of Hainesville charges $25.00 for non-sufficient funds; your financial institution may also have a charge for non-sufficient funds. Automatic Debit authorization may be cancelled if two payments are returned in a 12 month period.

Payment Date
Funds will be taken from the designated account on the due date listed on the monthly statement you receive. Payment due date is on the 10th of each month unless the 10th falls on a Friday or weekend then the due date would be the next business day.

Termination
Your services will remain active and in effect unless the Village of Hainesville receives 30 days written notice of cancellation. Every effort will be made to honor requests. In any event, upon written request automatic debit service will be cancelled as soon as possible.

Contact Information
Return completed authorization agreements to the following address:

Village of Hainesville
Attn: Utility Department
100 North Hainesville Road
Hainesville, IL 60030

Authorization agreements can be mailed in, dropped off in person or dropped off in the Village drop box. All individuals that are on the designated account must sign the agreement. Unsigned agreements will not be processed and will be returned back to you.
Village of Hainesville Automatic Debit Authorization Agreement

Yes, I wish to participate in the Automatic Debit Program and pay my monthly water/sewer/garbage otherwise known as “utility bill” automatically.

__________________________
Water/Sewer Bill Account Number(s) (total 12 digits)

__________________________
Name on the bill (Please Print)

__________________________
Service Address

__________________________
Phone Number

1. Please pay from my/our: (check one)
   ________________________
   ___ Checking Account
   ________________________
   __ Savings Account

If you have a savings account, credit union or money market account, request your Routing Transit Number (RTN) and account number from the bank.

__________________________
Account Number

__________________________
Routing Transit Number

__________________________
Name of Financial Institution

Amount of payment/deduction will be the TOTAL NET DUE of the utility bill. This amount will automatically be deducted from the account listed no earlier than the 10th day of the month.

By signing below, you authorize the Village of Hainesville to initiate Automatic Debits from your designated checking or savings account to make payments to your utility bill.

__________________________
Name on Account (Please Print)

__________________________
Signature ____________________
Date

__________________________
Name on Account (Please Print)

__________________________
Signature ____________________
Date

Return this signed form with a voided check (if using a checking account for payment) to:

Village of Hainesville
Attn: Utility Department
100 North Hainesville Road
Hainesville, IL  60030

Unsigned authorization agreements will not be processed and will be returned back to you.

If you have any questions, please call the Village of Hainesville at 847-223-2032.