

# Hainesville Village News



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DECEMBER 2017

**Mayor Daley, The Board of Trustees, and the Village Staff would like to wish all of you a safe and Happy Holiday Season!**

*Credit card recurring utility bill payments are now available on our website.*

The Village is pleased to announce an enhancement to the online payment service for your Village Utility Bill. Our online payment processor, Point and Pay, now offers the option to set up a recurring electronic payment using a CREDIT or DEBIT CARD. The Village continues to absorb all associated costs and hopes you will find this service convenient and easy to use.

In order to establish a recurring payment please use the access link below as well as the instructions that follow:

Access Link: <https://www.accessmygov.com/?uid=2468>

1. When you arrive at the site, please use the search tool to find your account
2. Log in with your PIN # found on your utility bill. If you need help finding your PIN # please call our office at 847-223-2032
3. Within the Customer Information area look in the AMOUNT DUE box, click on ENROLL IN RECURRING PAYMENTS
4. You will be re-directed to the Village of Hainesville Point and Pay Enrollment page
5. Select REGISTER and follow the prompts to create your password. This password will be used for you to access your account in the future. Close out the box
6. The Enroll Payments screen displays. Complete the form, click the continue button to review the information and submit
7. You are all set up for recurring payments

Should you have any questions please contact us at 847-223-2032. For program technical questions please contact Point and Pay Customer Service Department at 888-891-6064: Option 2.

**Christmas Tree Pick Up for Single Family Homes  
Thursday, January 4<sup>th</sup> & Wednesdays 10<sup>th</sup>, 17<sup>th</sup>, 24<sup>th</sup>, 31<sup>st</sup>**



## Don't Let Your Pipes Freeze

Once again, with the colder weather setting in, it is important to remember that if you are leaving town for an extended period of time, please let your water drip to help prevent freezing water lines. Keep the house temperature around 60 degrees as this will help ensure that those colder areas where water pipes run through garages and crawl spaces do not experience a pipe burst.

**Please dial 911 for any after-hours Public Works emergencies!**



**COURTESY SNOW ASSISTANCE:** The Village has for years cleared snow from the “END of the Driveway” as a service to Senior Citizens and physically disabled. We intend to continue this service to our residents, but please recognize that this service is performed AFTER all other snow plowing and public work duties are COMPLETED. ***Please note that if you are required to report to a job or some commitment by a certain time the next day the Village cannot guarantee this courtesy service in time for your needs. In these situations, you will need to make your own arrangements to guarantee consistent removal by a certain time.*** Please contact the Village Hall at 847-223-2032 to be placed on the list, if not already on the list.

If your SUMP PUMP LINE is discharging in the STREET please move it as this freezes & creates dangerous ice.

It is against the law to push snow from your driveway into the street.

**SNOWMOBILING OR ATV'S ARE NOT ALLOWED ANYWHERE WITHIN THE VILLAGE LIMITS!**

Holiday lights and decorations should be taken down by January 31st!



**VILLAGE HALL WILL BE CLOSED FOR THE HOLIDAYS ON THE FOLLOWING DATES**

***December 25<sup>th</sup>, 26<sup>th</sup>, 27<sup>th</sup>, 28<sup>th</sup>, 29<sup>th</sup>, 2017 and January 1<sup>st</sup>, 2018***

**Garbage pick-up for Single Family Homes is Thursday, December 28<sup>th</sup> and Thursday, January 4<sup>th</sup>**

## Overnight Parking



Please note that parking on ANY Village Street (except for Holiday Lane) between 2 a.m. and 6 a.m. is prohibited or when 2 inches or more of snowfall. Police calls are serviced by the Grayslake/Hainesville Police Department. For all emergency calls dial 911. For non-emergency calls or if you have any questions or concerns please call 847-223-2341.