

Credit card recurring utility bill payments are now available on our website.

The Village is pleased to announce an enhancement to the online payment service for your Village Utility Bill. Our online payment processor, Point and Pay, now offers the option to set up a recurring electronic payment using a CREDIT or DEBIT CARD. The Village continues to absorb all associated costs and hopes you will find this service convenient and easy to use.

In order to establish a recurring payment please use the access link below as well as the instructions that follow:

Access Link: <https://www.accessmygov.com/?uid=2468>

1. When you arrive at the site, please use the search tool to find your account
2. Log in with your PIN # found on your utility bill. If you need help finding your PIN # please call our office at 847-223-2032
3. Within the Customer Information area look in the AMOUNT DUE box, click on ENROLL IN RECURRING PAYMENTS
4. You will be re-directed to the Village of Hainesville Point and Pay Enrollment page
5. Select REGISTER and follow the prompts to create your password. This password will be used for you to access your account in the future. Close out the box
6. The Enroll Payments screen displays. Complete the form, click the continue button to review the information and submit
7. You are all set up for recurring payments

Should you have any questions please contact us at 847-223-2032. For program technical questions please contact Point and Pay Customer Service Department at 888-891-6064: Option 2.